

1. Voice intercom can not hear clearly, how to do?

Solution 1:

Enter the camera Settings page, select "other" setting options. Adjust the microphone and speaker to a reasonable value (usually adjust to 35.)

Solution 2:

The camera around has interference. For example, cell phone close camera to go on two-way radio, will hear a sharp wind howling. Change a place to see whether there is any obvious noise or not.

2. The camera can

Solution 1:

Press the RESET button, through electrically charged reset to repair.

Solution 2:

Turn off the camera' s electricity, manual turn the camera to the front, restart the camera.

Solution 3:

Voltage serious attenuation after extending the power line. Suggest that the power line is not more than 5 meters, the no-load voltage is 5.15V.

3. What is format of the download video file? What' s player to play?

Downloaded video file is encrypted mp4 format.

It is recommended to use VLC media player to play video.

4. After opening motion detecting, the camera don' t trigger the alarm, what should I do?

Solution 1:

After the success of setting alarm parameters, please pay attention to open the protection

Solution 2:

As required, go to "setting - alarm device" page to adjust motion detection sensitivity.